

Money Matters

New service for deaf people from HM Revenue and Customs

HMRC are working with the Royal Association of Deaf People (RAD) to provide services for deaf customers.

For deaf people who are able to handle their own affairs but cannot speak to HMRC directly, they can now use video relay with a British Sign Language (BSL) interpreter via a webcam. The interpreter will be able to talk directly to an HMRC adviser on the phone to create a three way 'real time' conversation. People with more complex HMRC issues can use RAD's new Advocacy and Advice service.

To find out more or book an appointment for either service, please visit www.royaldeaftax.org.uk



Carers Rights Guide 2016

The updated version of Carers UK's Carers Rights Guide covers your rights as a carer and where to go for financial or practical help.

The guide includes:

BENEFITS

An overview of which benefits you or the person you care for may be entitled to and information about how to get a benefits check.

OTHER FINANCIAL HELP

Including help with council tax, fuel costs, pensions and health costs.

PRACTICAL HELP

Including community care assessment, carer's assessment and direct payments.

TECHNOLOGY

Information about health and care technology that could make life easier for you and the person you care for.

YOUR WORKPLACE

Your rights at work, from flexible working and parental leave to protection from discrimination.

OTHER HELP

How to find other help nationally and in your local community.



Benefits News

Recently the government has stated that it is considering abolishing Attendance Allowance (AA) for future claimants and transferring the budget and responsibility for Attendance Allowance to local governments.

AA is for people aged 65 or over whose ability to keep safe or look after their own personal care is affected by physical or mental illness or disability. Also, if the person you care for has AA, this may mean you could be eligible for Carer's Allowance.

Due to these potential changes to this benefit, it is recommended that anyone who may be eligible but who has not yet made a claim, should do so as soon as possible.

Claim packs are available from the Attendance Allowance helpline 0345 605 6055.

Download yours now!

The Carers Rights Guide is free at <http://bit.ly/1MMEUv0> or call their Adviceline 0808 808 7777 to request a free copy.